



2023-2024

Parent Satisfaction Survey 2023-24

REPORT

An Initiative of IQAC

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Parent Satisfaction Survey Report 2023-24

Introduction:

This report presents the findings of the Parent Satisfaction Survey conducted to gather feedback on various aspects of our institution. The survey aimed to assess parents' opinions on academic activities, equal opportunities, teaching methodologies, infrastructure, and overall satisfaction with the college.

Survey Methodology:

The survey was distributed to parents electronically, and responses were collected anonymously. The survey consisted of 13 questions covering different aspects of the college experience, with respondents providing feedback on a scale ranging from "Never" to "Outstanding."

Data Matrix

Responses Received from Students	42
Under Graduate Students	38
Post Graduate Students	4
Number of close ended questions in the survey	13
Number of open-ended questions in the survey	4

Key Findings:

1. Academic Activities:

- 41% of parents reported asking their wards about academic activities regularly.
- 43% believe their wards are receiving equal opportunities in all academic activities.

2. Performance in Academics:

- 57% expressed satisfaction not only with their wards' academic performance but also considered a fair internal evaluation.

3. Online Teaching:

- 57% are satisfied with the efforts made by faculty members for online teaching.

4. Teaching Methodologies:

- 48% are satisfied with the teaching methodologies adopted by the faculty.

5. Cultural and Extra Co-curricular Activities:

- 52% believe their wards get equal opportunities in all types of cultural and extra co-curricular activities.
- 45% are satisfied with their wards' performance in these activities.

6. Infrastructure and Learning Environment:

- 48% agree that the college provides adequate infrastructure and a proper learning environment.
- 52% agree that the college provides a clean and healthy learning environment.

7. Library and Access to Resources:

- 60% confirmed their wards have proper access to the library, books, and journals.

8. Administrative Staff:

- 55% expressed satisfaction with the public dealing of administrative staff.

9. Overall Rating:

- The overall rating of the institution was positive, with 17% rating it as "Excellent" and 50% as "Outstanding."

Conclusion:

The survey indicates a generally positive sentiment among parents regarding various aspects of the college. While there are areas of satisfaction, there are also some areas where improvements can be made, particularly in the fairness of internal evaluations and public dealing of administrative staff. The feedback provided will be instrumental in continuous efforts to enhance the overall college experience for students and their parents.

Thank you to all the parents who participated in the survey. Your feedback is valuable in our commitment to providing a high-quality education environment.

For more details kindly refer the following annexures:

Annexure-I	Responses received from parents graphically presented in response of 13 close-ended questions.
Annexure-II	Report on Positive aspect of our college parents highlighted during the Parent Satisfaction Survey -2023-24
Annexure-III	Report on Negative aspect of our college parents highlighted during the Parent Satisfaction Survey -2023-24
Annexure-IV	Suggestions received from parents during the Parent Satisfaction Survey –2023-24
Annexure-V	List of parents participated in the survey

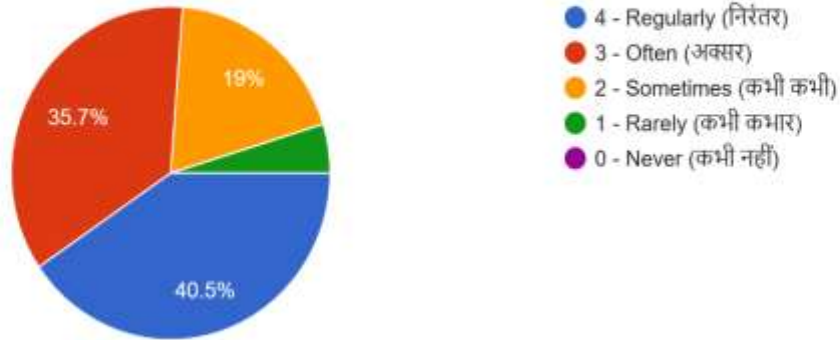

Convener IQAC


Principal
M. P. Govt. College, Amb
Distt. Una (H.P.)

Responses received from parents graphically presented in response of 13 close-ended questions

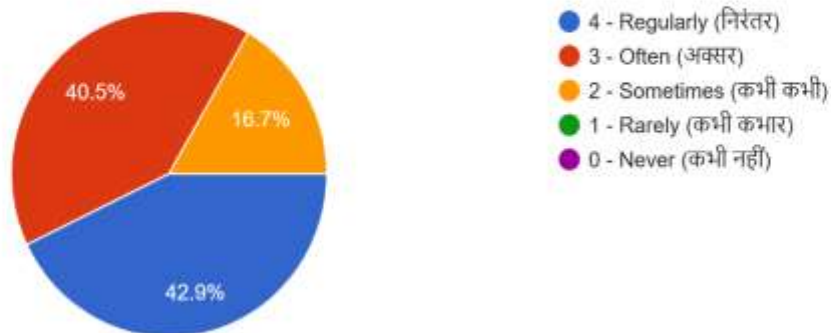
1. Are you asking from your ward about academic activities in the college.

42 responses



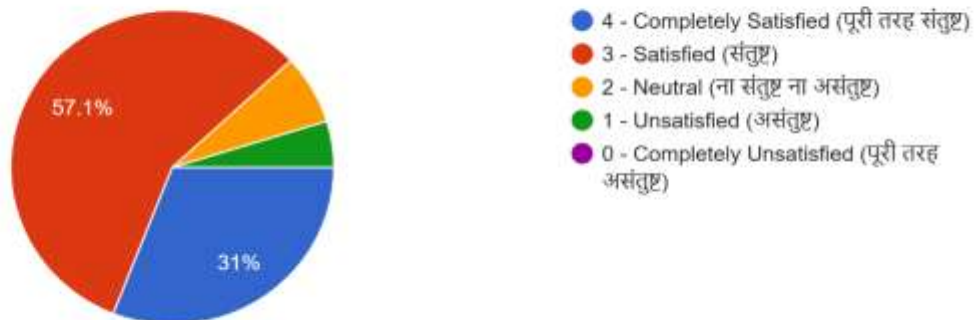
2. Is your ward getting equal opportunity in all the academic activities in the college ?

42 responses



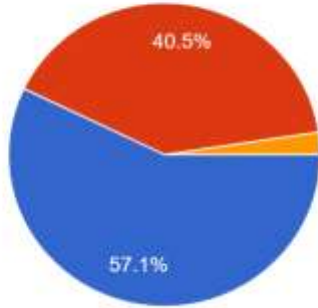
3. Are you satisfied with the performance of your ward in academics?

42 responses



4. Fairness in the internal evaluation of your ward by the teachers.

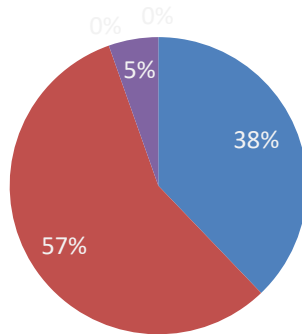
42 responses



- 4 - Always Fair (हमेश उचित)
- 3 - Usually Fair (अक्सर उचित)
- 2 - Sometimes Unfair (कभी कभी अनुचित)
- 1 - Usually Unfair (कभी कभार अनुचित)
- 0 - Unfair (अनुचित)

5. Are you satisfied with the efforts made by our faculty members for online teaching ?

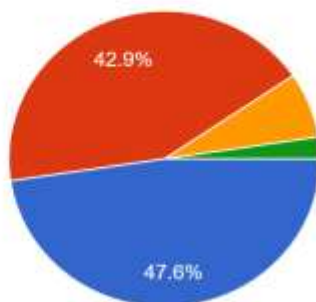
42 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना सहमत और ना असहमत)
- 1 - Unsatified (असंतुष्ट)
- 0 - Completely unsatified

6. Are you satisfied with the teaching methodologies adopted by our teaching faculty.

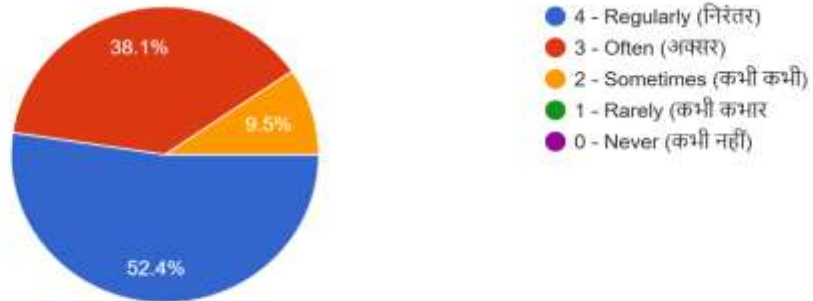
42 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना संतुष्ट ना असंतुष्ट)
- 1 - Unsatified (असंतुष्ट)
- 0 - Completely Unsatified (पूरी तरह असंतुष्ट)

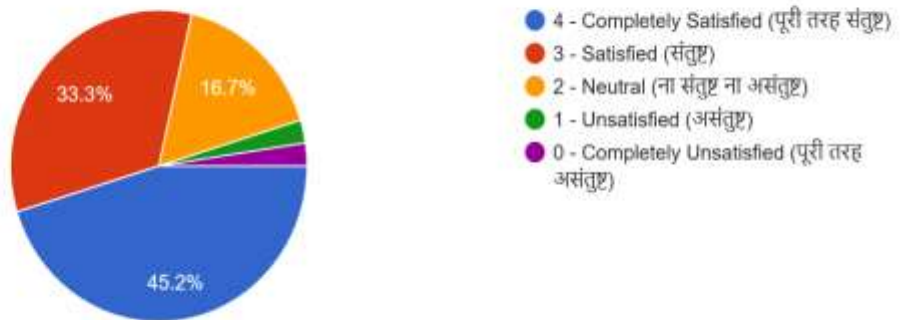
7. Is your ward getting equal opportunity in all types of cultural and extra co-curricular activities in the college?

42 responses



8. Are you satisfied with the performance of your ward in cultural and extra co-curricular activities?

42 responses



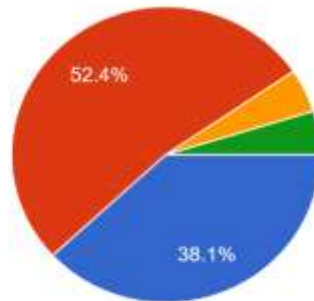
9. Do you agree with the statement that our college is providing adequate infrastructure and proper learning environment to all the students?

42 responses



10. Do you agree with the statement that our college is providing clean and healthy learning environment to all the students?

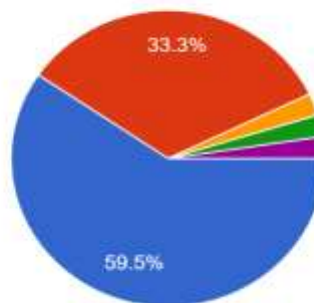
42 responses



- 4 - Strongly Agree (पूरी तरह सहमत)
- 3 - Agree (सहमत)
- 2 - Neutral (ना सहमत और ना असहमत)
- 1 - Disagree (असहमत)
- 0 - Strongly Disagree (पूरी तरह असहमत)

11. Is your ward getting proper access of Library, Books and Journal in the college?

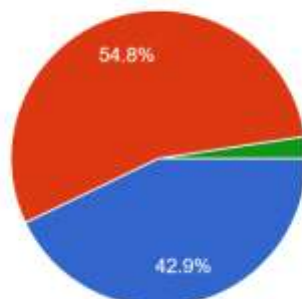
42 responses



- 4 - Regularly (निरंतर)
- 3 - Often (अक्सर)
- 2 - Sometimes (कभी कभी)
- 1 - Rarely (कभी कभार)
- 0 - Never (कभी नहीं)

12. Are you satisfied with the public dealing of administrative staff of the college?

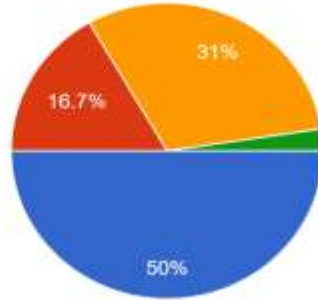
42 responses



- 4 - Completely Satisfied (पूरी तरह संतुष्ट)
- 3 - Satisfied (संतुष्ट)
- 2 - Neutral (ना संतुष्ट ना असंतुष्ट)
- 1 - Unsatisfied (असंतुष्ट)
- 0 - Completely Unsatisfied (पूरी तरह असंतुष्ट)

13. Overall Rating of our institution.

42 responses



- 4 - Outstanding (शानदार)
- 3 - Excellent (उत्कृष्ट)
- 2 - Good (अच्छा)
- 1 - Satisfactory (संतुष्ट)
- 0 - Not Satisfactory (असंतुष्ट)


Convener IQAC


Principal
M. P. Govt. College, Amb
Distt. Una (H.P.)
Principal

Report on Positive aspect of our college parents highlighted during the Parent Satisfaction Survey -2023-24

Introduction:

This abstract report synthesizes the key findings from the Parent Satisfaction Survey conducted to assess the sentiments of parents regarding various aspects of the college. The survey, distributed electronically, aimed to capture feedback on academic activities, teaching methodologies, infrastructure, and overall satisfaction. The responses provide valuable insights into the strengths and areas for improvement within the institution.

Positive Aspects:

1. Learning Environment:

- Parents consistently highlight the positive learning environment, emphasizing its impact on students' well-being and academic performance.

2. Discipline and Orderliness:

- The acknowledgment of discipline as a positive aspect underscores the college's commitment to providing a structured and orderly atmosphere for effective learning.

3. Faculty Excellence:

- Positive feedback regarding faculty members, particularly in the self-finance department, highlights their commitment to academic growth and excellence.

4. Efficient Staff:

- Recognition that all staff members are performing their duties effectively reflects a collaborative and dedicated work culture.

5. Teaching Excellence:

- The recurring mention of excellent teaching emphasizes the importance of high-quality instructional methods in shaping a positive educational experience.

6. Soft Skills Development:

- The college's role in helping students overcome stage fear during competitions indicates a focus on holistic development, including soft skills enhancement.

7. Teacher Concern:

- Positive remarks about teachers' concern for students underscore a caring and supportive teacher-student relationship.

8. Infrastructure Appreciation:

- Positive feedback on the college's infrastructure suggests that physical facilities contribute positively to the overall experience.

9. Motivation Culture:

- Recognition of motivation for every activity, regardless of size, indicates a vibrant campus life and a culture that encourages student participation.

Conclusion:

The positive aspects identified in the survey provide a foundation for the college's continued success. These strengths, including a positive learning environment, dedicated faculty, and effective teaching methods, should be leveraged to enhance overall satisfaction. The insights from the survey, combined with addressing areas for improvement, will guide strategic planning and contribute to the ongoing improvement of the institution.

We extend our appreciation to all parents for their valuable feedback, which serves as a catalyst for the continuous enhancement of the college's educational experience.


Convener IQAC


Principal
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Report on Negative aspect of our college parents highlighted during the Parent Satisfaction Survey -2023-24

Introduction:

This abstract report encapsulates the key findings and insights from the Parent Satisfaction Survey, focusing on both positive and negative aspects identified by respondents. The survey aimed to gauge parental sentiments regarding various facets of the college, providing a comprehensive overview of strengths, areas of concern, and opportunities for improvement.

Negative Aspects:

1. Hygiene Concerns:

- Concerns raised about unhygienic conditions in toilets and washrooms necessitate immediate attention to ensure a healthy and comfortable environment.

2. Canteen Closure and Drinking Water Issues:

- The absence of a canteen and occasional drinking water problems impact the overall student experience, suggesting a need for reconsideration and improvement.

3. Time lapse between the periods:

- Timely scheduling concerns suggest a need for a review of the timetable to address potential disruptions to the learning routine.

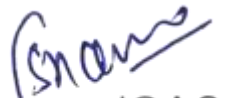
4. Teaching Quality Concerns:

- Feedback expressing concerns about teaching quality emphasizes the importance of continuous improvement initiatives and teacher training.

Conclusion:

This abstract report provides a comprehensive overview of the Parent Satisfaction Survey, offering insights into both positive and negative aspects. The identified strengths serve as foundations for ongoing success, while areas of concern offer opportunities for targeted improvement initiatives. The college can leverage this feedback to strategize and enhance the overall educational experience for students and parents.

We extend our appreciation to all respondents for their candid feedback, contributing to the continuous evolution and improvement of our institution.


Convener IQAC


Principal
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Distt. Una (H.P.)
Principal

Suggestions received from parents during the Parent Satisfaction Survey -2023-24

Introduction:

This abstract report synthesizes the suggestions provided by respondents in the Parent Satisfaction Survey, focusing on areas for potential improvement and enhancement. The feedback from parents sheds light on their expectations and recommendations for making the college experience even more enriching.

Identified Suggestions:

1. Quality Education:

- Several respondents emphasize the importance of maintaining and enhancing the quality of education provided by the college.

2. Smart Class Implementation:

- A plea for incorporating smart classes into the teaching methodology indicates a desire for modern and technology-driven educational approaches.

3. Student Movement Restrictions:

- A suggestion to allow students to leave the premises only for valid reasons underscores concerns about unnecessary restrictions on student movement.

4. Enhanced Cleanliness:

- Multiple mentions call for an improvement in cleanliness standards, indicating a shared expectation for a hygienic and well-maintained environment.

5. Smart Boards in Every Classroom:

- The suggestion to have smart boards in every classroom for deep analysis aligns with the adoption of technology for more effective teaching.

6. Laboratory Practice Improvement:

- A suggestion to improve laboratory practices reflects a focus on enhancing practical learning experiences for students.

7. Canteen Facility:

- Repeated suggestions advocate for the reopening of the canteen, highlighting its importance as a social and recreational space.

8. Innovative Infrastructure and Technology:

- Strong emphasis on introducing innovative infrastructure and technology signals a recognition of the role of modern tools in education.

9. Library and Infrastructure Improvement:

- Recommendations include improving the library, enhancing infrastructure, and ensuring regular classes for an enriched learning environment.

10. Classroom Improvement:

- Suggestions for improvement of classrooms align with the need for well-maintained and conducive spaces for learning.

11. Cleaning of Classrooms and Toilets:

- A specific suggestion for regular cleaning of classrooms and toilets highlights the importance of hygiene in the college premises.

Conclusion:

This abstract report provides a comprehensive overview of the suggestions provided by respondents for the improvement of the college. The identified areas, including discipline, faculty behavior, infrastructure enhancements, and technological integration, present valuable insights for strategic planning and continuous improvement initiatives. Addressing these suggestions will contribute to fostering a more positive and conducive learning environment for both students and parents.

We appreciate the respondents for their valuable suggestions, which will serve as a guide for the ongoing enhancement of our institution.


Convener IQAC


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Parents' List:

S.No.	Email Address	Parent Name	Name of your ward	Roll No of your ward	Programme Name
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