

Roll No. 5220010020

Total No. of Questions : 6]
(2104)

[Total No. of Printed Pages : 7

**BBA (CBCS) RUSA Vth Semester
Examination**

4089

**TRAINING AND MANAGEMENT
DEVELOPMENT**

(DSE-III-Human Resource)

(Elective/Optional)

Paper : BBA-504

Time : 3 Hours]

[Maximum Marks : 70

Note :- Attempt six questions in all. Select one question each from Parts-B, C, D and E. Part-A is compulsory.

Part-A

(Compulsory Question)

1. Choose the correct answer :

[1½×10=15]

(i) TNA stands for :

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(1)

Turn Over

- (a) Training need application
- (b) Training need assessment
- (c) Trainers need application
- (d) Trainees need assessment

(ii) Trainer should kept in mind, while selecting the training materials :

- (a) Cost
- (b) Audience
- (c) Technicality
- (d) All of these

(iii) Demonstration type of training method is used to train the :

- (a) Workers

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(2)

- (b) Supervision

- (c) Managers

- (d) All of these

(iv) Organizational Development is a term effort.

- (a) Short

- (b) Long

- (c) Medium

- (d) Temporary

True or False :

(v) Training and development are similar to each other.

(vi) Leader match training programme is based on

Fiedler's contingency model of leadership.

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(3)

Turn Over

(vii) The benefit of organization development is that it improves organizational efficiency.

Fill in the blanks :

(viii) Training need = capability - capability of the participants.

(ix) WWW stands for

(x) Sensitivity training is a type of training.

2. Short answer type questions. Attempt any five parts. Each part carries 3 marks : [3×5=15]

(i) Distinguished between training and development.

(ii) Explain Spiral Model of Training.

(iii) Define e-Training.

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(4)

(iv) Explain the steps involved in training design.

(v) Importance of management development.

(vi) Describe the principles of evaluation of training.

(vii) Comparison between management development and organization development.

(viii) Explain characteristics of OD interventions.

Part-B

[10 each]

3. Define Training. Explain the role and qualities of a successful trainer.

Or

Write a detailed note on contribution of training to organizational vision and plans.

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(5)

Turn Over

Part-C

[10 each]

4. Discuss the various on-the-job training methods along with their merits and demerits.

Or

What do you mean by off-the-job training ? Describe the popular techniques of off-the-job training.

Part-D

[10 each]

5. Explain the management development programme methods in detail.

Or

6. Discuss the stages involved in evaluation of training programme.